

#### THE ONLY TELEMEDICINE PLATFORM DESIGNED FOR THE HME INDUSTRY

Providing the ability to connect with patients in the home via HIPAA compliant telemedicine video calls during the COVID-19 crisis & beyond.

- Nexus Clinical Assessments
- Ventilator Assessments
- Remote Set-Up of CPAPs
- Integrated with Encore G Suite to provide HIPAA/HITRUST/SOC2 Security
- Powered by Google Meet for Healthcare
- PC & iOS/Android applications
- Step-by-step instructions to guide patient set-up & RT call management
- Able to see scheduled appointments in Meet App
- Call analytics & documentation

#### WHY COMBINE NEXUS TELEMED WITH NEXUS SOFTWARE FOR ALL PATIENTS?

- If you have a requirement to document equipment set-up & patient home environment
- If you have a requirement to document that you collected clinical data
- Avoid paper forms that are too time consuming to database or review later
- Update patient status, plan of care, as well as patient & population reporting

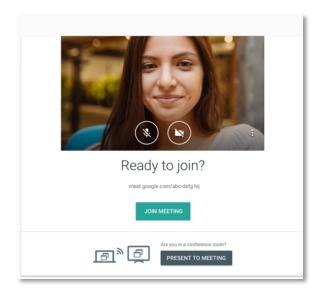
NEXUS powered by Encore Health Care 104A West Court Square Livingston, TN 38570 (877) 853-2931

www.encorehc.com





Introducing Google Meet for Healthcare
Telemedicine Solution to complement Nexus.



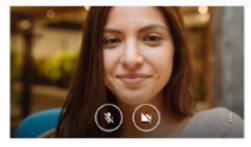








Introducing Nexus Telemed Powered by Google Meet telemedicine



Ready to join?

meet.google.com/abc-defg-hij





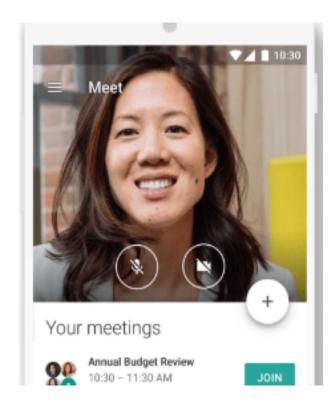




#### **Expand Home Assessments into Video Visits:**

Telemedicine capability safely reaches patients to document equipment mgt, changes in symptoms and multiple plan of care touchpoints

- Integrated with Encore G Suite to provide HIPAA/HiTrust/Soc2 security
- Powered by Google Meet for Healthcare
- PC & iOS/Android applications
- Step by step instructions to guide patient set up & RT call management
- Able to see appointment calendar in Meet App
- Waiting room helps organize patients + Add Phys consult
- Call analytics & documentation in Nexus & Tableau



## **Nexus** Outcomes are driven by

#### *Respiratory* protocols:

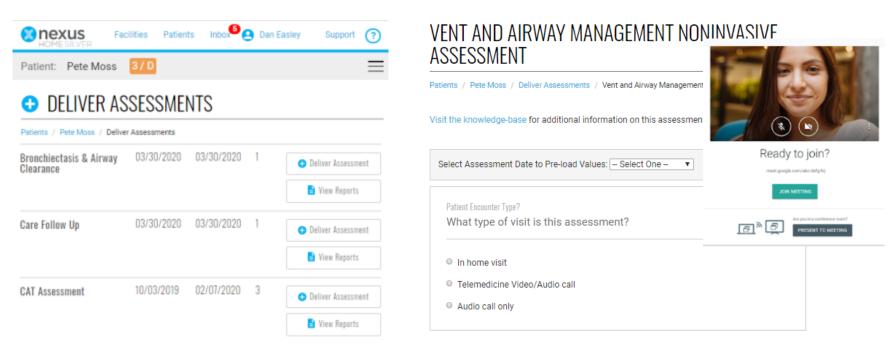
- Respiratory Focus: clinical outcomes vs. equipment instruction, one home contact
- Patient Engagement: motivation goals, multiple visits & touchpoints, self mgt skills
- Accomplishment vs. assessments: goal driven plan of care, clinical metrics
- Close the Loop: Phys appointments, lower admissions, increase satisfaction, population reporting quantifies value



Incorporates Telemedicine visits and IVR calls into home protocols- all documented in Nexus!

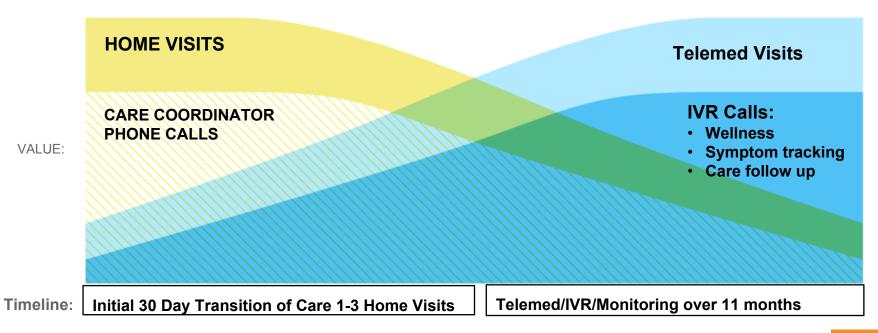


# **Combine Nexus Documentation & Telemed Touchpoint**

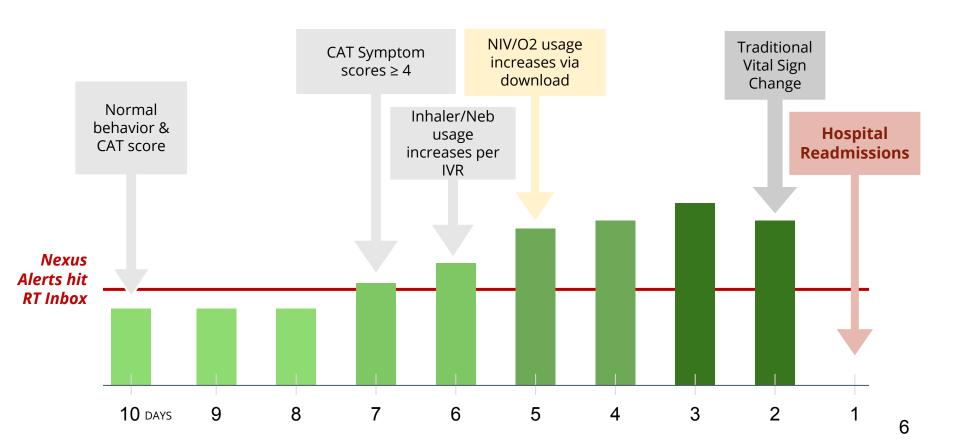


Telemed calls logged, Nexus assessments dated, all calls in reports

## **Continual Patient Touchpoints Directs Interventions**



#### **Increasing Touchpoints: Patient Changes Detected Earlier**



### How Can I Streamline Nexus for a Telemed Patient?

# One Time Assessments

- Willingness
- Motivational Goal
- Medical History
- Med Best Practice

# Ongoing Assessments

- CAT
- Self Mgt Skills
- StopBang (optional)
- Vent & Airway
   Mgt, Bronch, or
   Oxygen

# Follow up Assessments

- Care Follow Up
- Patient Status & Progress note
- Wellness



# Assessment Summary Tracks Home, Telemed, & IVR Assessment Types

#### Also includes:

- Global filters for date, onboarded days, location, assessor, status, patient, primary, pulmonary, payor
- Sorted by completed, initial ass'mt set, core ass'mt set, last visit, last vent visit, next visit date
- Easy to scan icons across all ass'mts show: open, expired, completed <30 days, completed <12 months. All easy to download into Excel.



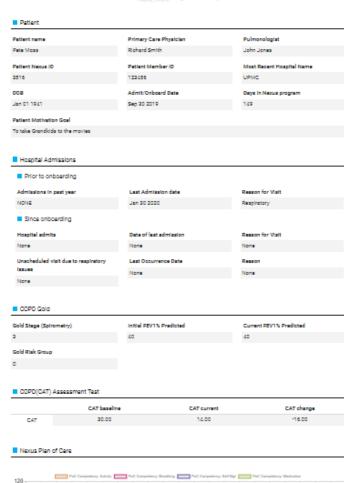


### **Nexus Telemedicine: The Details**

- Standalone capability w/o Nexus- limited documentation
- Simple amendment to Nexus Contract includes BAA, HIPAA
- Encore sets up your access/emails inside Encore G Suite account
- Monthly subscription: able to discontinue or add users
- Each RT user in account is billed at \$200/month
- User has unlimited calls, visit time; no patient fees



#### nexus Physician Report



# Nexus Program: **Physician Reporting**



Patient reporting tracks *progress*. This report gives a snapshot of the patient's status at home.

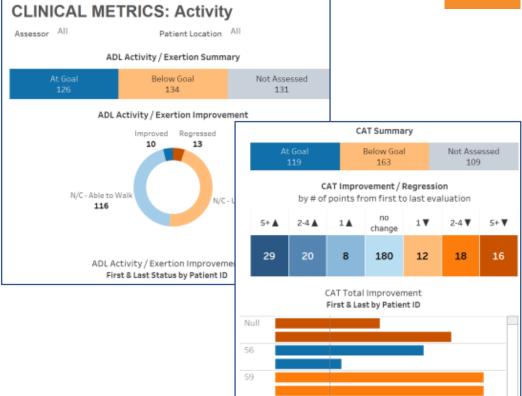
- Onboarding detail
- Admission history & New admissions
- Risk: GOLD staging & grouping, CAT
- Plan of Care Badge progress to date
- Current medications and competency
- Vent settings & equipment status
- Printed or online access to reports

### **Nexus Program: Population Reporting**



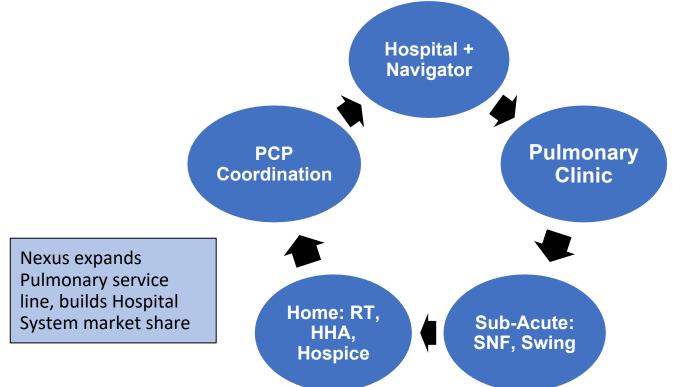
Patient Group reporting tracks **outcomes**. From detailed visits to summary level dashboards

- Organized around Plan of Care
- Risk level & goal accomplishment
- Key performance factors
- RT Productivity & program usage
- Relationships btw Factors
- Readmission & Utilization





# Encore Healthcare Nexus Software & Post-Acute Program Create Strategic Relationships







# encore HEALTHCARE

