Scripts for reaching out to state offices and Governor's offices in the event in an emergency

Hello ,

I am <u>(name)</u> with <u>(medical equipment supplier)</u> and we are seeking federal and state assistance because of <u>(hurricane, blizzard, etc.)</u>

Home bound patients rely on electricity to power critical and lifesaving equipment such as oxygen concentrators, ventilators, enteral feeding pumps, CPAP devices and many more essential items.

In the event of a natural disaster, home medical equipment suppliers need to ensure their patients can endure a storm and its aftermath. Many times, the HME supplier needs to deliver extra oxygen tanks, generators, and other items to ensure the patient will be okay in their home until electricity is restored.

Oftentimes, patients who rely on wheelchairs, or other ambulatory items, are patients who get misplaced during a storm, or their equipment is misplaced, and they end up needing temporary equipment until they can return home. In other circumstances, equipment is damaged, or lost, during the hustle of a disaster. In these times of need suppliers are willing to assist and lend out the necessary equipment, but many times do not receive any form of payment for the equipment, or the equipment is not returned all together. Trying to track down this equipment is a hassle as is receiving reimbursement in any form.

We ask that you consider us when, and if, there is an opportunity to receive financial assistance and relief due to this disaster.