

Why am I being charged more for my medical equipment and repairs?

On January 1, 2016, Medicare expanded competitive bid rates across the country which significantly reduced your Medicare benefit by reducing the rate they pay for medical equipment by an average of 25%. You may have not noticed this as we wanted to continue to meet our customers' needs without increasing your out of pocket expenses. Unfortunately then again on July 1, 2016, Medicare reduced the rate they pay for medical equipment by an additional 25% (overall an average of 50% reduction Jan 1, 2016) which has put us in a position of not being able to **accept assignment (the Medicare rate)** for many products and service that we once did.

Due to these significant reduction in the Medicare rate, we have no choice but to reluctantly request that our customers' pay up front for medical equipment and repairs. We will still file a claim to Medicare on your behalf (non-assigned) and if approved you will receive 80% of the **allowed** amount from Medicare.

We are NOT responsible for these significant reductions to your Medicare benefits and would rather not have to charge you more for these products and repairs, but if we don't, we won't survive as a company and won't be here to service your future needs.

We have strongly voiced our concern about these rate reductions with Medicare officials and Congressional Representatives in Washington D.C. However, Medicare has proceeded with these reductions that will result in an **increased** out of pocket cost to you. Medicare says that unless they hear that this is an issue from Medicare beneficiaries, then they don't believe it is an issue. **They've heard from us and now they need to hear from you!**

WHAT CAN YOU DO?

If you are unhappy with how these significant reduction in the Medicare rate has affected your out of pocket cost thus negatively impacting your life or restricting your access to the equipment you need, **PLEASE** let your congressional representative know that you are unhappy with these changes that are **DIRECTLY DUE** to the **COMPETITIVE BIDDING PROGRAM**.

HOW CAN YOU MAKE YOUR VOICE HEARD?

Contact your Representative and Senators to let them know how these changes are impacting your life. The **People for Quality Care** has made this simple. Visit "**PeopleForQualityCare.com/TakeAction**" to let them know how these cuts are impacting your life! Don't have Internet access but still want to voice your concerns? Call **People for Quality Care at 800-260-7913** to share your concerns TODAY!

