

Sprint Perks Response to COVID-19

As a valued Sprint Perks partner, we wanted to be sure you aware of what Sprint is doing to support and help our customers stay connected during this challenging time.

- Sprint customers can enjoy free expedited shipping and waived activation/upgrade fees on Sprint.com and through Telesales at 1-866-275-1411 so there's no need to visit a store.
- Sprint signed FCC Chairman Ajit Pai's Keep Americans Connected Pledge. For the next 60 days, we will support our residential and small business customers by:
 - Not terminating service if they are unable to pay their Sprint bill because of the coronavirus.
 - Waiving late fees incurred because of economic circumstances related to the pandemic.
- Customers with international long-distance calling plans will receive complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3.
- In partnership with T-Mobile, Sprint customers will experience [expanded roaming on the T-Mobile network](#).
- Starting Thursday, we will provide customers with an additional 20GB of [mobile hotspot data](#) per month for 60 days (a minimum of two bill cycles) at no extra cost.